# **CLEC MEETING**

# **Conference Call**

February 12, 2020 ~ 9:30 AM – 9:50 AM CDT

#### **NOTES**

## Welcome and Introductions

AT&T opened the meeting by welcoming all participants to the Monthly CLEC Meeting. This meeting includes Change Management Process (CMP), Change Control Process (CCP), and CLEC User Forum. A list of attendees is included as an Attachment.

**CCP /CMP**

***AT&T Southeast Region:***

### Infrastructure Changes

There were no infrastructure changes for review at this meeting.

### Technical Issues

There were no technical issues for review at this meeting.

**Type 6 Defect CRs**

There were no defects to review at this meeting.

### Regulatory Mandates (Type 2) Change Requests Summary Report

There were no regulatory change requests for review at this meeting.

### System Outages

There were no reportable system outages in Southeast region for the month of January 2020.

***AT&T 21-STATE:***

**21-State CLEC Change Request Log** – No active issues reported on.

**System Downtime updates** – AT&T advised that there have been recent updates to the system downtime log posted on the CMP Home Page. Notably, there were updates for the end of February 2020 that will impact Trouble Reporting and Ordering that were recently logged and posted to the log.

**March 2020 Release timing** – AT&T recapped the upcoming OSS release is on schedule for the weekend of March 20-23, 2020. This release is not code impacting, but the test environment is available per the normal process.

**Roundtable Discussion**

There were no additional comments for the CMP roundtable portion of the meeting.

**CLEC User Forum**

**CUF Issues**

One issue (**GCUF16-002**) continues to be in “monitor” status.

**Escalation Mailboxes for Repair Tickets (DSL vs. POTS/UNE)**

AT&T explained that there have been recent escalation emails sent to the Wholesale DSL executive complaint mailbox ([m24537@att.com](mailto:m24537@att.com)) that were for CLEC services that should be escalated to the centers outlined on the CLEC escalation matrix instead (<https://clec.att.com/clec_escalation/index.cfm#> ).

AT&T reiterated that the Wholesale DSL mailbox is not supported by the CLEC centers and sending escalations requests there will further delay a response from the responsible work groups in the center(s).

**Recent NCN copper retirement updates/notice(s)**

AT&T provided an update on recent NCN notifications that went out to impacted CLECs for St. Charles (NOLA), LA (1/27), Lenoir City, TN (2/11), Charleston, SC (2/10) and Columbia, SC (2/10). CLECs that did not have lines impacted or would be displaced by the change do not get these notices. AT&T reminded that the group that every NCN will also be announced via Accessible Letter on or shortly before the actual NCN is filed with the FCC, so those are additional resources to refer to. If CLECs do have questions about the scope of an NCN or have concerns, they can either contact their account manager or the technical contacts listed in the letter for further guidance.

**Roundtable Discussion**

TDS asked about whether this is a list of all the wholesale UNE USOCs that would be impacted by the recent Forbearance Orders that CLECs could obtain. AT&T advised that the UNE pricing schedule will generally provide a listing of those elements and CLECs can identify the UNE analog voice and transport elements that way. However, AT&T did agree to check further with internal product resources and will share any additional resource lists that are available to assist in this validation and respond to both TDS, as well as post any such information in meeting minutes or on the next meeting agenda as appropriate.

**Wholesale Systems Simplification (WSS)**

**WSS**

WSS project on hold.

**Roundtable Discussion**

N/A

**Future Meeting Logistics**

Wednesday, March 11 ~ 9:30 AM CDT

**Bridge: 1 (844) 517-1415**

**Passcode: 732 596 864#**

#### **Attachments/Exhibits**

**Attendees (Confirmed on roll) List:**

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